# **Private and confidential**



For your records

22 June 2021

Dear

# Confirming your transfer request

Customer name: Financial adviser:

Thank you for applying to transfer into a Collective Investment Account with us.

This is a record of the information given to us as part of your application. Please check the details in this document carefully and make sure that the information we have for you is correct. If any of the information is incorrect, let your financial adviser know so they can make the necessary updates for you.

We'll contact your current provider(s) to arrange the transfer.

You'll hear from us again with more details once the transfer is complete. Keep this document as it confirms important details about your account. Please be aware that transfers can take up to 30 working days.

You should have received and read the following documents before submitting your completed application:

- Our terms and conditions for the Collective Investment Account
- The key features document for the Collective Investment Account
- Your Personalised Key Features Illustration for your Collective Investment Account
- The Information about your fees and charges and Costs and charges statement documents
- Key Information Document (where available, for your chosen assets).
- Key Investor Information Document (if available from the fund manager of your chosen assets).

Quilter House Portland Terrace Southampton, SO14 7EJ



## Your contributions

The table below shows details of the investments into your account.

Contribution source	Contribution date	Contribution type	Amount (£)	
	N/A	Transfer	Estimated £16,000.00	

If you've applied to make any other investments into this account not referred to here, we'll write to you separately about them.

#### **Investment choice**

We'll use your contributions to make investments into the assets shown below.

#### Your £16,000.00 (estimated) transfer payment

Asset/ Portfolio name	Proportion invested (%)	Effective annual management charge after rebates*	Initial charges/ bid offer spread	Treasured
GBP Cash	10.00%	0.00%	0.00%	No
Unicorn UK Income Acc -U	50.00%	0.74%	0.00%	No
Schroder UK Equity Acc -U	40.00%	0.84%	0.00%	No
L	100.00%			

\*Rebates are explained in the document 'Making the cost of your investment clear' and the 'Assets list'.

## Additional notes

• If an initial charge applies to any of your assets, the asset manager will take this by incorporating it into the price when we buy the asset(s).

You will be able to see details of the asset purchases for your investment in your contract notes, which will be available online once the transactions are complete and in your 'Quarterly Statement' which we will send to you.

#### **Future statements**

We'll send you quarterly statements for your account. This will include a valuation for each of the accounts you hold with us, and shows you details of any transactions that have happened since your last statement.

#### Taking one-off withdrawals from your Collective Investment Account

If you decide to take a one-off withdrawal from your account, you'll typically receive payment six to ten working days after we carry out your instruction.

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#### **Protecting your investment**

It's important that we protect you and your money by ensuring that any withdrawal requests we receive for your investment are genuine and any money we pay out is received by you and nobody else. For this reason, we may request evidence to prove that you are the owner of the bank account nominated for withdrawal payments before we send your payment.

You can ensure the payment of any withdrawals is not delayed by providing us with this evidence before you need to request a withdrawal. Once we've received the information we'll make a note of it on your records, so you only need to give it to us once (unless you request payment to a different account).

You won't be able to reverse the transfer itself but you will be able to close your account or transfer it to the original or another provider, provided they agree to accept it. It will be your responsibility to contact the other provider to make the transfer arrangements.

Please see our privacy notice, which is available on our website at platform.quilter.com/privacy.

If you have any questions, please contact your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8.30am - 5.30pm, Monday to Friday.

Yours sincerely

Anthony Scammell UK Operations Director

If your account with us is looked after by your financial adviser, a copy of this letter will be available for them to view online.

Please be aware that calls and electronic communications may be recorded for monitoring, regulatory and training purposes and records are available for at least five years.

Quilter Investment Platform Limited is registered in England & Wales under number 1680071.

Registered Office at Senator House, 85 Queen Victoria Street, London, EC4V 4AB, United Kingdom. Authorised and regulated by the Financial Conduct Authority. Financial Services register number 165359. VAT number 386 1301 59.

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# Account holder signature

#### **Customer name:**

This page is for you, the account holder, to sign. You should then send it to us at the above address, so that we have the signature on our records.

Without it any future instructions could be delayed while we check the signature is valid.

You do not need to complete this section if you have already sent us your signature.

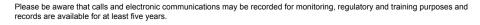
Please note that this page is not an application and we cannot accept it as such.

## Account holder name:

Signature

Date (dd/mm/yyyy)

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