Our ref: Sample

(Date)

# Sample copy

Dear (Salutation)

# Schroder ISF Sustainable Global Sovereign Bond - fund closure

Account number: XXXXXX
Your financial adviser: XXXXXX

The Schroder ISF Sustainable Global Sovereign Bond fund that you invest in with us is due to be closed from **15 October 2025**.

We have been unable to accept new investments into the fund since 08 October 2025.

The last day we can sell units in the fund will be 13 October 2025.

To continue receiving the benefits of being invested in this type of fund you will need to switch into an alternative asset(s) from our extensive range.

**If you don't have a financial adviser**, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting **quilter.com/financial-advice/find-an-adviser**.

#### What happens if you don't take action

If we don't hear from you by 11:00 on 13 October 2025 the Schroder ISF Sustainable Global Sovereign Bond fund will close and you will receive cash based on the value of your holding at the closure date. It will stay in cash until you choose a new asset.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Alternatively, you can switch the cash into an alternative asset(s) from our extensive range. Your financial adviser can give us your switch instruction, or you can switch by logging into our online Customer Centre at **quilter.com/login** or by sending us a switch form in the post.

The fund will close in line with the fund group's timeframe, which could mean it will take some time for the proceeds to appear on your account.

## A note about cash in your account

We don't take any product or service charges on your cash balance (although the value is still included in the total value calculation for the charge). Instead, we pay you a rate of interest on cash in your account and we are paid by retaining a proportion of the interest we receive from our banking partners.

You can find more information, including the current interest rate payable and how much interest we retain, on our website at **quilter.com/interest-on-cash**.

#### Capital gains tax - Collective Investment Account only

If you choose to sell or switch your holdings, this is a disposal for capital gains tax purposes. Please speak to your financial adviser to understand how this may affect you.

#### The cost of the closure

The fund will bear the trading related costs associated with the disposal of the fund's investments. Schroders estimate the cost will be 0.02% of the fund's value.

### Why the fund manager is closing the fund

Shroders believe it is in the best interests of shareholders to liquidate the fund, as at its small size, the impact of charges on the fund can be amplified. In addition, the fund has only had limited marketing success and is unlikely to grow in the future.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely,

**Callum Earl** 

Head of Client Services